



Odor Control



The Pima County Regional Wastewater Reclamation Department (PCRWRD) has recently implemented a number of odor control projects throughout the metropolitan area. These projects are part of the System-Wide Odor Control Program developed in 2006.

Odor control projects were identified at the Roger Road Treatment Plant, the Ina Road Water Pollution Control Facility and throughout the sanitary sewerage conveyance system. Of the original 22 projects included in the program, two were deemed unnecessary when upstream projects in the sanitary sewerage conveyance system controlled odors well enough to make two downstream odor control projects unnecessary.

The department will closely monitor the system in the event that circumstances change and odor control units are required at these two locations or in new locations.

At this time, only one project remains.

One of the major odor control projects at the Roger Road Wastewater Treatment Plant has been delayed because of archeological findings in the area where odor control facilities were to have been constructed.

Because archeological mitigation could take years to complete, PCRWRD is developing a new plan for that project.

As PCRWRD addresses chronic odors, it is important to note that sometimes odors can be indicative of a sewer line blockage. Blockages that go unattended can ultimately lead to the back up of sewage into streets, the environment and sometimes into homes and businesses.

If you notice a sewer odor at home, work, or out in the community, please take the time to report the odor and its



Odor control units help to reduce odors generated in the sanitary sewerage conveyance system.

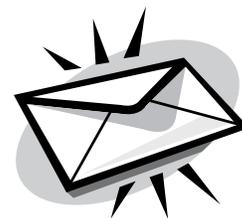
location by calling 326-4333. A crew will be dispatched to check it out.

Thank you for your efforts in helping us to keep our community safe and healthy.



In service since 1952, the Roger Road Wastewater Treatment Plant currently treats 38 million gallons of sewage each day, serving 275 square miles of the Tucson metropolitan area.

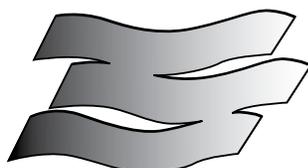
Do you need assistance paying your sewer bill?



Pima County's low income assistance program, the Sewer Outreach Subsidy (SOS) Program, began operating on July 1. Depending on income and household size, sewer customers may qualify for a 25%, 50% or 75% reduction in their sewer user fees.

These deductions do not apply to the \$5.72 monthly service fee or to sewer connection fees.

The Pima County Community Action Agency (PCCAA) is administering the program for the department. To learn if you qualify and to schedule an appointment, call PCCAA at 243-6794.



**PIMA COUNTY
REGIONAL WASTEWATER
RECLAMATION DEPARTMENT**

New name for your sewer service provider

The Pima County Wastewater Management Department's name has changed to the ***Pima County Regional Wastewater Reclamation Department***.

You will begin to see this new name on the department's correspondence and other documents. There will be no change in the way you pay your utility services bill. *Please continue to write your checks to the City of Tucson.*



Questions & Concerns

Please call 740-6500 during regular business hours.

If you have a sewer emergency outside of normal work hours, please call 295-4595.

Important Phone Numbers

General Information.....	740-6500
Roach Control Hotline	319-4601
Billing Section.....	740-6609
Sewer Emergencies During Regular Business Hours.....	326-4333
After Hour Emergencies	295-4595
To Report Odors	326-4333
Sewer Outreach Subsidy Program (Billing Assistance for Low-Income Residents).....	243-6794
To Report Vandalism	911

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