

PIMA COUNTY

Save with the Sewer

Vacant Rate

Are you planning on being away from home for an extended period of time? Did you know that if you will be away for more than 30 days, you can request a reduction in your sewer bill?



This applies to many of our customers who are winter visitors, travel extensively, or will be away from home for a

hospital stay or at a rehabilitation facility. If this applies to you, you may be eligible for a vacant rate in your monthly sewer bill.

Pima County allows for discounted sewer bills if your home is empty for one month or longer. To take advantage of the \$11.86 monthly vacant rate, please contact our Customer Service Division to notify us in advance of the dates you will be gone:

3 Easy Ways to

SET UP A SEWER VACANT RATE

1. Call (520) 740-6609
2. Email Wastewatercs@pima.gov
3. Online <http://dot.pima.gov/www/apps/sewerbillingsuspension>

The vacant rate will begin on the date you notify us you will be gone for an extended period. We can begin the rate on the date you designate in advance, as long as you notify us before you leave home.

If you do not know exactly when you plan to return, staff will work with you to set up a return date. To continue the vacant rate, please contact us if your leave will be extended. Your return date can be shortened or extended as needed.

CITY OF TUCSON

It's Easy to Learn More about ES

You probably know that Environmental Services (ES) is the City department responsible for collecting trash and recyclables. And, most customers know about the twice a year Brush & Bulky collections that help you get rid of tree trimmings and old appliances and furniture. But ES provides much more to the community, including these activities that protect and save our environment:

- Collection and disposal of Household Hazardous Waste at drop-off sites
- Protecting our groundwater around 16 old landfill sites
- Operating the Los Reales Landfill
- Helping the City and private property owners determine the environmental safety of property before it is developed

If you want to know more about ES, there are several ways you can learn more.

1. Visit the ES website at www.tucsonaz.gov/esd to learn more about ES services, submit an online service request, find out how to organize a neighborhood clean-up, and more.
2. Ever thought about what happens to your trash and recyclables? ES and ReCommunity, Inc. (ES's recycling partner) offer tours to community and school groups of the Los Reales Landfill and the Materials Recovery Facility (MRF), the last stop for recyclables before they are shipped to manufacturers to become new products.
3. Sign up for e-mail updates to keep you informed or download the 'my-waste' app to your smartphone and get reminders or view a calendar so that you never miss a collection or special event.
4. Would you rather hear firsthand about ES services? ES staff will be happy to speak to your neighborhood or community group about ES services. Call 791-3175 to schedule a presentation.

Remember, ES is here to provide service to the community. Don't hesitate to contact us whenever you have a concern or you'd just like to learn more.

Your utilities services statement includes fees for your water, wastewater, and environmental services.

The Pima County Regional Wastewater Reclamation Department (PCRWRD) – For more information about the regional wastewater system, call (520) 740-6500 or visit pima.gov/www.

Environmental Services (ES) – Learn about how ES is protecting our groundwater and the environment at tucsonaz.gov/esd and (520) 791-3171.